

Willamette ESD Program Service Guide

Technology Services

Substitute Management System: AESOP

The AESOP Substitute Management system is a phone and web-based system. Teachers and classified staff place their absences on a calendar through the website or by phone. The system notifies a pool of over 3500 highly qualified substitute teachers and classified workers of the absences and screens them based on their certifications. Administrators and building clerical support pull their absent and substitute reports over the Internet at anytime. The system also provides a web space for communication between teachers and subs. This system can be used as an entire leave accounting system for all employees. The system interfaces directly with our Pentamotion Financial package and seamlessly posts payroll records and leave balances for subs and teacher.

Network Connectivity - Last Mile and Transit Bandwidth

All districts using WESD for their network connectivity must resolve for both the unique, district LAST MILE Bandwidth, as well as the uniform, TRANSIT flat rate. As always, in addition to bandwidth, this holistic support includes direct wide-area network support for technology infrastructure, network hardware and software, and maintenance, which are covered under this resolution program. Staff consultation will facilitate local district networking projects. By selecting this service, your district is giving WESD authorization to file for ERATE discounts for our direct Internet connections to your district. This ERATE discount is then offered to your district as a reduced resolution rate.

Student Data Warehouse - Tools and Training Level II

For districts that purchase Level 1 data warehouse, Level 2 adds to the core warehouse service level with district access to Teacher and Administrative dashboards, Work Sample Module, Common Formative Assessment Module, seat on Governance Committee, evolving development, online training videos and documents, and dashboard management. On-site support and customized development carry additional hourly fees.

Digital Media: Discovery/Learn 360

Discovery Education and Learn 360 are web-based products containing streaming video and multimedia content. The Discovery and Learn 360 website also allows teachers to create lesson plans, give assignments, and interact with students. The pricing is per building as a result of a March 2008 statewide RFP.

E-Learning

CompassLearning Odyssey provides students with a complete on-line curriculum PreK-12 standards aligned PreK-12 curricula with interactive, self-paced, challenging learning activities. In addition, districts may use transit funds to enroll students in S-K Online.

E-mail Hosting

Entire system e-mail hosting is available in our secure data center. E-mail servers are backed up daily and are secure from SPAM and viruses. E-mail is accessed via a desktop client and web-based client, allowing email pickup and access from any location. The Willamette ESD email system is MS Exchange using the MS Outlook client.

Network Engineering

Districts may purchase blocks of network engineer time.

Student Data Software: Pentamation

Pentamation *e-School* is a web-based student information system that allows teachers to manage attendance, grades, communications with parents, discipline records, and state test scores. Administrators will value the sophisticated reporting capabilities of this software.

Special Education Module-IEP Plus

Staff can create and manage IEPs in a single software package. IEP Plus stores all historical records of a student as long as you need them. It also records all services that the student has received. In addition, it will automatically bill Medicaid for all Medicaid-related services. It interfaces with DHS and does Medicaid eligibility checks as well. All reporting is automated and reports upload into the Special Ed Census.

Business Software: Pentamation

The Business Service software includes a web-based computerized accounting package for general ledger, payroll, personnel records, leave accounting, fixed assets, as well as software training and technical support.

Pentamation- Level II Support

Level II customer support for Pentamation Student and Finance application users is made available to districts through two rate options: a per-ADM annual cost or a cost per quarter-hour of use.

School Messenger

This telephone auto-dialer system can provide notification of school delays and closures to staff, as well as attendance information to parents.

Technology Training

This service provides staff with computer software training. Training is provided on most software including all Microsoft desktop applications, e-mail, Google Docs and many other instructional packages.

Technology Systems Support (formerly Help Desk/Desk Top Support)

This category of service provides two tiers of support for general technology systems and application users. Users may resolve for call center support, or for district on-site support through itinerant technologists. Technology systems support includes routine maintenance, troubleshooting, general application use, and installation of new hardware and software.